

Alonzo Smiley

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Portfolio: www.alonzotsmiley.com

PROFESSIONAL EXPERIENCE

Quinsite Inc.

December 2024 – present

Data Technical Support Specialist

- Troubleshoot technical issues utilizing SQL Server, Tableau, and other platforms/tools
- Conduct quality assurance checks on datasets, ensuring compliance with client requirements.
- Analyze metrics and create visualizations for reporting purposes, improving operational transparency and simplifying data insights for better decision-making.

New Direction Worship Center

January 2024-present

Website Developer

- Designed and developed a user-friendly website using Squarespace to enhance the church's online presence and communication. Managed SEO configurations, analytics, and plugins.
- Integrated essential features, including event calendars, sermon archives, and streamlining community engagement.
- Regularly updated website content and design to reflect current events, improving visitor retention and engagement by 10% weekly.

Reindeer Logistics

August 2022-December 2024

Order Entry Specialist / Ad-Hoc Technical Support Specialist

- Supported IT operations on an ad-hoc basis by troubleshooting hardware and software issues, addressing 85% of in-office troubleshooting issues with a 95% success rate.
- Configured and set up desk workstations and IT equipment for new employees, ensuring readiness and compliance with company standards.
- Accurately processed customer orders and ensured timely data entry into the company's logistics system.

TECHNICAL SKILLS

Data Query Languages: SQL, NoSQL, MySQL, MongoDB, Mongoose, PostgreSQL

Frontend Languages: HTML5, CSS3, JavaScript, jQuery, React.js, React Native, Angular.js, EJS, Bootstrap

Programming Languages: Python, R, C#, Java, Express.js, Node.js, ASP.NET, Django

Tools: Tableau/Power BI, Excel (advanced), Squarespace, WordPress, GitHub, Linux/Unix

PROJECTS

Cocktail Discovery and Social App (In Progress)

Expected Launch: Early 2025

Software Developer

- **Objective:** Develop a mobile application using the MERN stack (MongoDB, Express, React Native, Node.js) enabling users to explore, share, and interact with a global database of cocktail recipes.
- Designed and implemented features which allow users to like, comment, share recipes, and follow other users to create a vibrant, social platform.
- Integrated an admin dashboard for monitoring app analytics, managing content, and tracking performance metrics. Ensured security and optimized backend performance for user data and real-time interactions.

EDUCATION

Purdue University, West Lafayette, IN

August 2016-May 2020

Bachelor of Science, Computer and Information Technology